



ZIMBABWE

**MINISTRY OF HIGHER AND TERTIARY EDUCATION,
INNOVATION, SCIENCE AND TECHNOLOGY DEVELOPMENT**

**HIGHER EDUCATION EXAMINATIONS COUNCIL
(HEXCO)**

NATIONAL DIPLOMA

IN

BUSINESS STUDIES AND MANAGEMENT STUDIES

SUBJECT: Management

PAPER NO: 500/19/S05

DURATION: 3 hours

NOVEMBER/DECEMBER 2025 EXAMINATION

REQUIREMENTS

INSTRUCTIONS TO CANDIDATE

1. Answer any five (5) questions.
2. All questions carry equal marks.

QUESTION 1

- a) Explain any seven (7) benefits enjoyed by socially responsible organisations. (14 marks)
- b) Describe any three (3) benefits of the coordination function to an organisation. (6 marks)

QUESTION 2

- a) Discuss any five (5) benefits of planning to an organisation. (15 marks)
- b) Outline five (5) determinants of span of control. (5 marks)

QUESTION 3

Explain steps involved in the decision-making process. (20 marks)

QUESTION 4

Discuss five (5) reasons why some managers are reluctant to delegate. (20 marks)

QUESTION 5

- a) Discuss the different stages of group development according to Tuckman. (10 marks)
- b) Explain any five (5) advantages of committees in organisations. (10 marks)

QUESTION 6

Discuss any five (5) sources of power upon which the influence of the leader is based. (20 marks)

QUESTION 7

Discuss Vroom's Expectancy Theory of Motivation. (20 marks)

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