



ZIMBABWE

**MINISTRY OF HIGHER AND TERTIARY EDUCATION,
INNOVATION, SCIENCE AND TECHNOLOGY
DEVELOPMENT**

**HIGHER EDUCATION EXAMINATIONS COUNCIL
(HEXCO)**

NATIONAL DIPLOMA

IN

ENVIRONMENTAL HEALTH

**MODULE: Public Health Administration
And Management**

PAPER NO: 605/23/M10

DURATION: 3 Hours

JUNE 2026 EXAMINATION

REQUIREMENTS

INSTRUCTIONS TO CANDIDATE

- 1. Answer any 5 questions.**
- 2. Do not write your name on the answer booklet.**

This paper consists of 2 printed pages.

PAPER NO: 605/23/M10- PUBLIC HEALTH ADMINISTRATION AND MANAGEMENT.

QUESTION 1

- a) Outline five (5) advantages and five (5) limitations of planning in management. (10marks)
- b) Explain the term training as used in management. (2marks)
- c) Discuss the following forms of training
 - i) On the job training. (4marks)
 - ii) Off the job training. (4marks)

QUESTION 2

- a) Distinguish a leader from a manager. (12marks)
- b) Explain the need for communication at any organisation. (8marks)

QUESTION 3

Discuss any ten (10) principles of housing according to the World Health Organisation (WHO). (20marks)

QUESTION 4

Discuss the factors that affect supervision in the health sector. (20marks)

QUESTION 5

Discuss the importance of carrying out performance appraisal for environmental Health personnel. (20marks)

QUESTION 6

- a) Discuss the main duties of port health officer. (10marks)
- b) "Record keeping is vital to any organisation for its success". Justify this statement. (10marks)

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