



ZIMBABWE

**MINISTRY OF HIGHER AND TERTIARY EDUCATION,
INNOVATION, SCIENCE AND TECHNOLOGY DEVELOPMENT**

**HIGHER EDUCATION EXAMINATIONS COUNCIL
(HEXCO)**

HIGHER NATIONAL DIPLOMA

IN

HEALTH SERVICES MANAGEMENT

**MODULE: Corporate Governance in Health
Services Management**

PAPER NO: 786/24/M03

DURATION: 3 hours

JUNE 2026 EXAMINATION

REQUIREMENTS

INSTRUCTIONS TO CANDIDATE

- 1. Answer any five (5) questions.**
- 2. Each question carries 20 marks.**

This paper consists of 3 printed pages.

PAPER NO: 786/24/M03 – CORPORATE GOVERNANCE IN HEALTH SERVICES MANAGEMENT

QUESTION 1

Discuss the following pillars of corporate governance:

- a) Transparency (4 marks)
- b) Accountability (4 marks)
- c) Responsibility (4 marks)
- d) Equity and fairness (4 marks)
- e) Integrity (4 marks)

QUESTION 2

Elaborate any five (5) roles of International Corporate Governance Network (ICGN). -
(20 marks)

QUESTION 3

Critically outline five (5) objectives of corporate governance in the healthcare services. (20 marks)

QUESTION 4

Describe five (5) concepts associated with theories of corporate governance. (20 marks)

QUESTION 5

Examine any five (5) factors necessary for effective corporate governance in health services management. (20 marks)

QUESTION 6

Highlight five (5) methods of evaluation for effectiveness of corporate governance in health services. (20 marks)

QUESTION 7

Discuss the following ethics in corporate governance:

- a) Non-discrimination (4 marks)
- b) Consent (4 marks)
- c) Confidentiality (4 marks)
- d) Privacy (4 marks)
- e) Respect right of patients (4 marks)

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