



ZIMBABWE

**MINISTRY OF HIGHER AND TERTIARY EDUCATION,
INNOVATION, SCIENCE AND TECHNOLOGY
DEVELOPMENT**

**HIGHER EDUCATION EXAMINATIONS COUNCIL
(HEXCO)**

NATIONAL DIPLOMA

IN

APPLIED BIOLOGICAL TECHNOLOGY, MEAT HYGIENE

MODULE: Industrial Management

PAPER NO: 503/23/M08

DURATION: 3 Hours

JUNE 2026 EXAMINATION

REQUIREMENTS

INSTRUCTIONS TO CANDIDATE

1. Answer any five (5) questions.
2. Do not write your name on the answer booklet.
3. Do not write anything on the question paper.

QUESTION 1

- a) Define the following terms:
- i) Manager (2 marks)
 - ii) Subordinate (2 marks)
 - iii) Organisational policy (2 marks)
 - iv) Resources (2 marks)
 - v) Target (2 marks)
- b) Discuss the importance of setting timelines. (10 marks)

QUESTION 2

Explain the functions of a manager. (20 marks)

QUESTION 3

- a) Discuss the importance of solving disputes at work. (12 marks)
- b) Outline the importance of task allocation in an organisation. (8 marks)

QUESTION 4

- a) With reference to relevant examples, discuss five (5) attributes of a good management team. (15 marks)
- b) State any five conflict resolution strategies. (5 marks)

QUESTION 5

Discuss the following theories of management:

- a) Scientific theory (6 marks)
- b) Human relations theory (6 marks)
- c) Theory X and Y (8 marks)

QUESTION 6

- a) Discuss the importance of setting targets. (6 marks)
- b) State the advantages and disadvantages of appraisals. (14 marks)

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